## **Essential Reference Paper "C"**

## **Hertford Theatre Customer feedback**

"The live screening of Verdi's Macbeth was a triumph. More of these 'live' performances (ballet/opera/theatre) please!"

"Great to have a theatre and cinema in Hertford. Keep up the quality of both your wide film selection and plays."

"Scattered by Motionhouse. FABUOOOLUS! This show will be hard to beat!"

"Thanks for the brilliant art exhibition – inspiring and informative about refugees. Well done!"

"I have so enjoyed many of your events – including (sometimes especially) those that have been less well attended eg films It Happened One Night, Metropolis and the live act Paul Robeson – Please keep it up."

"Many thanks for a fantastic show (Aladdin) this afternoon Emma & Rhys the children are buzzing about it and the Head is telling Jo to book for the same time next year!! It was so lovely the actors being in the foyer as we left."

(on Hamlet from a local school)

"I wanted to thank the staff at the theatre for their organisation and welcome and to say that the production really illuminated some ideas for the students and was thoroughly enjoyable. Just the right ingredients and timing for the kids (and us!). I will certainly be booking with you again where appropriate and have been whole-heartedly impressed with the communication, professionalism and forethought given to the whole process. It is so refreshing to deal with theatres who appreciate the necessities and difficulties of organising a school trip and can offer good quality productions which stimulate and educate as well as entertain. Please pass on our thanks to the theatre company if possible."

"Members of the audience needed to move about in the hall, reallife creaking!! Could thought be given to carpeting the hall? Footsteps very audible" "Hiya, every year I come and the Counterfeit Stones are brilliant. The only disappointing thing is it finishes so early. How about disco afterwards."

"Great staff. Excellent Service. Ran out of real ale. Disappointed but will return."